



DEPARTMENT OF THE ARMY
HEADQUARTERS, UNITED STATES ARMY MEDICAL COMMAND
2748 WORTH ROAD
JBSA FORT SAM HOUSTON, TX 78234-6000

OTSG/MEDCOM Policy Memo 19-041

MCHR-FP

04 SEP 2019

Expires 4 September 2021

MEMORANDUM FOR

Commanders, MEDCOM Major Subordinate Commands
Deputy Chiefs of Staff, OTSG/MEDCOM OneStaff
Directors, OTSG/MEDCOM OneStaff

SUBJECT: Contact with Families of Deployed Soldiers and Civilians

1. Reference AR 600-20, Army Command Policy, 6 November 2014.
2. We must enhance the resilience of our Families. The Army places significant value on both military and personal preparedness. Commanders have an obligation to provide assistance to establish and maintain personal and Family affairs readiness. Caring for our Families, when their loved ones are away, is an essential command and leader responsibility.
3. Effective immediately, a member of the chain of command or the Total Army Family Program (TAFP) will call Families of our deployed Soldiers and Civilians once a month. The purpose is to check on their well-being and assist them as appropriate. More importantly, this is a simple gesture which signals we care and they are not alone.
4. Commanders will personally meet with deployed personnel Families living in their community in a forum of their choosing on a quarterly basis.
5. Applicability: This policy applies to all MEDCOM commands.
6. Families may at any time "opt out" of quarterly forums.

FOR THE COMMANDER:


RICHARD R. BEAUCHEMIN
Chief of Staff