FACT SHEET
Solution Delivery Division
DELIVERING SOLUTIONS, ADVANCING HEALTH CARE

DHA
Defense Health Agency ®

SOLUTION DELIVERY DIVISION

About Solution Delivery Division

The mission of Solution Delivery Division (SDD) is enhancing Health Service Delivery through exceptional Information and Technology.

▸ Project and program management with enterprise-wide master scheduling, standardized workflow and role-based training development/implementation

▸ Organizational change management services and operational systems integration to all military treatment facilities

SDD Portfolio

▸ Functional benefits to drive health care to health
▸ Real-time global medical surveillance
▸ Provider credentials/privileging
▸ Patient safety, nutrition services, blood programs, Service Treatment Record, care coordination, occupational health, and more
▸ 2.6 petabyte global data store
  • Daily data feeds to Veterans Health Administration, the Centers for Disease Control and Prevention, and the Services
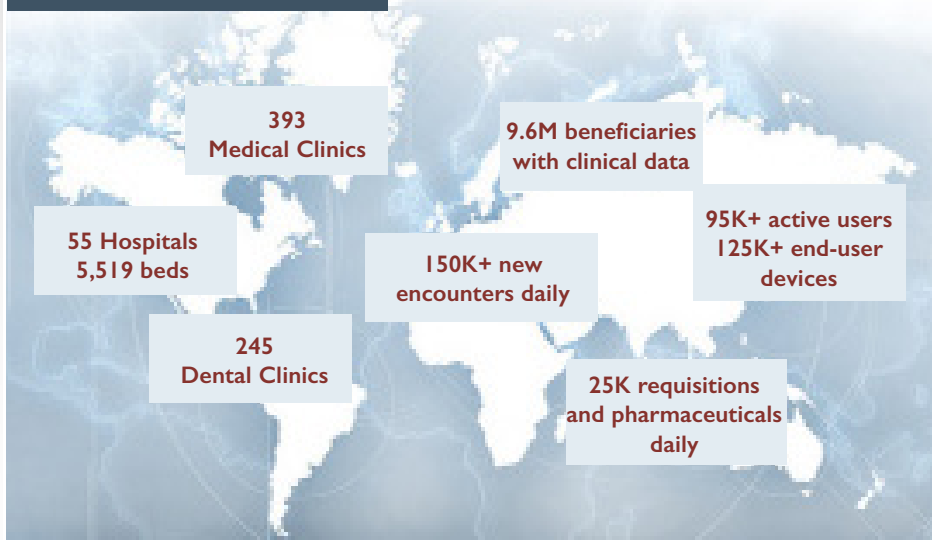 • More than 1,000 interfaces worldwide

Global Reach in all MTF

393 Medical Clinics

9.6M beneficiaries with clinical data

55 Hospitals 5,519 beds

150K+ new encounters daily

95K+ active users 125K+ end-user devices

245 Dental Clinics

25K requisitions and pharmaceuticals daily

Clinical EHR Solutions

▸ AHLTA – outpatient EHR
▸ Essentris® – inpatient EHR
▸ CHCS – appointing and ancillary
▸ Secure Messaging and TOL Patient Portal
▸ EHR Sustainment - transition to new, modernized EHR
▸ HAIMS - artifacts and imaging
▸ EBMS - blood product management

Business & Administrative Solutions

▸ DMHRSi - medical human resources
▸ ESSENCE - syndromic medical surveillance
▸ DMLSS - medical logistics
▸ JCCQAS - credentialing
▸ iMEDCONSENT - patient consent
▸ S3 - surgical scheduling
▸ JPSR - patient safety
▸ EIRB - research support
▸ CCE - medical coding assistance

SDD is a component of the DHA DAD IO (J-6). For more information, visit www.health.mil/SDD. To subscribe for SDD product news, please visit https://public.govdelivery.com/accounts/USMHSDHSS/subscriber/new.