

FACT SHEET

TEAMSTEPS APP

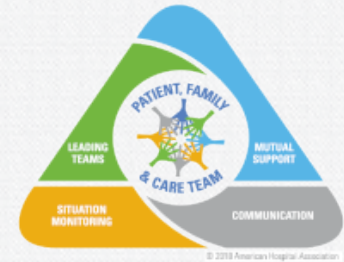


TeamSTEPS is an evidence-based framework utilized to optimize team performance across the health care delivery system. The framework is based on a team structure with four learnable skills: Communication, Leading Teams, Situation Monitoring and Mutual Support. Also, it is designed for leaders, providers and staff, both clinical and non-clinical. This native mobile application was first developed by the U.S. Department of Health and Human Services' Agency for Healthcare Research and Quality, which is the Nation's lead Federal agency for research to improve the safety and quality of health care.

TeamSTEPS (version 3) is accessible from your smartphone or desktop computer at <https://mobile.health.mil>.

For more information about the TeamSTEPS application, visit the [TeamSTEPS page on health.mil](#).

This app is available for free download. It was produced by the Web & Mobile Technology (WMT) Program Management Office, part of the Defense Health Agency (DHA) Solution Delivery Division. WMT provides web and mobile solutions to the DHA and other Department of Defense and Veterans Affairs organizations.



Key Benefits

- ▶ Helps optimize team performance across the health care delivery system
- ▶ Accessible on smartphones, tablets and desktops (home or enterprise)

Key Features

- ▶ Designed for leaders, providers and staff, both clinical and non-clinical
- ▶ Based on a team structure with four learnable skills: Communication, Leading Teams, Situation Monitoring and Mutual Support



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